### Howard County Department of Fire and Rescue Services

# GENERAL ORDER

# **GENERAL ORDER 510.01 DFRS County Vehicle Use**

# **BUREAU OF LOGISTICS**

Issue Date: November 08, 1994
Revision Date: January 09, 2019

#### 1 APPLICABILITY

2 All Personnel

#### POLICY

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- 4 This policy supplements the Howard County Central Fleet Vehicle Manual (CFVM) by further defining and
- 5 elaborating on areas specific to the Howard County Department of Fire and Rescue Services
- 6 (Department). For areas not addressed by this policy, the County policy shall be used as the guiding
- 7 document.

#### **DEFINTIONS**

- County Vehicle Any vehicle, as identified in the Howard County Central Fleet Vehicle Manual, purchased by the Department or Central Fleet, registered to Howard County, or maintained by Howard County.
- Assigned Take-Home Vehicle (THV) A County Vehicle assigned to an employee of the County in accordance with the assignment criteria and authorized to be used for commuting. In the Department, these vehicles are typically outfitted for emergency response. Assignment of these vehicles shall occur through General Order 100.26: <u>Standby and Emergency Standby Programs</u> or by written memo from the Fire Chief authorizing the THV or OCTHV assignment.
- Assigned Daily Use Vehicle (DUV) A County Vehicle that is assigned to a specific position/person for use during normal business hours. These vehicles may be parked at various Work Locations and are typically outfitted for emergency response.
- Assigned On-Call Take-Home Vehicle (OCTHV) A County Vehicle used by an employee who must report for duty after their normal business hours. Assignment of these vehicles shall occur through General Order 100.26: <a href="Standby and Emergency Standby Programs">Standby Programs</a> or by written memo from the Fire Chief authorizing the THV or OCTHV assignment.
- ➤ **De Minimus** Insignificant in terms of cost or expense. Used to describe what is considered acceptable *personal* use of an assigned THV or OCTHV when On-Call.

- ➤ Emergency Response Use of lights and sirens by the driver of an emergency vehicle during response to an incident where a risk-benefit evaluation clearly indicates the time saved, when compared to a non-emergency response, will likely impact the incident positively.
- ➤ Emergency Standby or Standby Program An approved On-Call program defined by General Order and administered by the Department that requires a published on-call schedule outlining those individuals with emergency response responsibilities outside of normal business hours.
- ➤ Explicit Stated clearly and in detail, leaving no room for confusion or doubt. For purposes of this order, it shall also indicate the direction or authorization is stated in a written document that is stored as an official Department communication in an appropriate location so that it is reviewable and obtainable.
- ➤ Marked Vehicle County automobile marked with decals on both front doors and the vehicle identification number at the bottom of the driver's side door.
- ➤ On-Call A duty status where an individual is expected to respond to emergency incidents or handle tasks, including during non-business hours, by virtue of being assigned to a Departmental Standby Program, Emergency Standby Program, or other defined Departmental need. In all cases, this assignment shall be specifically defined either by General Order or by written memo from the Fire Chief.
- ➤ **Pool Vehicle** A County Vehicle designated for daily use by multiple individuals, but not assigned to a specific position/person. These vehicles may not be outfitted for emergency response.
- ➤ Work Location The County has several facilities where Departmental personnel may be assigned or required to report to work. These include, but are not limited to: fire stations, County maintenance facilities, the Public Safety Training Center, and County office buildings.

#### **PROCEDURES**

#### **GENERAL:**

- The Fire Chief shall determine the number of vehicles required to meet the Department's mission.
- The Fire Chief shall make all assignments of County-owned staff support vehicles to approved users, including Take Home Vehicles, On-Call Take Home Vehicles, and Daily Use Vehicles, in conjunction with applicable County and Department policies and procedures.
- The Department's Bureau of Logistics (BOL) shall be responsible for the general administration of the County Vehicle Use Program.
- The BOL shall compile information and statistics that enables effective management of the Department's fleet of vehicles.
- Requests for new vehicles shall be documented and submitted through the chain of command to the BOL on a Department Vehicle Justification and Request Form, with an attached memo if needed for additional explanation of justification and circumstances.

#### **ELIGIBILITY AND ASSIGNMENT:**

 County Vehicles may be assigned by the Fire Chief to eligible employees and volunteers of the Department as the need is justified and as resource availability permits.

- For THV and OCTHV vehicles, such assignments shall occur in one of two ways, and each is independent from the County approval process:
  - By General Order 100.26: Standby and Emergency Standby Programs.
  - By written memo from the Fire Chief authorizing the THV or OCTHV assignment, kept on file by the BOL.

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- The following criteria shall be considered by the Fire Chief when considering Departmental assignment:
  - The individual meets criteria required by County policy:
    - Must have completed and signed County approval as per County policy.
    - Must have a valid driver's license.
    - Must be approved by Risk Management.
    - Must be approved by Human Resources (if new employee).
  - The individual is assigned to an approved Emergency Standby or Standby program as defined by General Order.
  - The individual is in a critical Departmental position or can fill a critical role that requires use of an THV, OCTHV, or DUV.
  - o For THV and OCTHV assignments, the individual lives within 25 miles of the County.
    - Exceptions to this may be obtained and require written Fire Chief and Chief Administrative Officer (CAO) approval of the exception.
  - Personnel on leave, in a restricted work status, or away from the County for more than 21 days may have their THV or OCTHV assignment temporarily be required to turn in their vehicle to the BOL.
    - Personnel in a restricted work status or modified duty assignment generally shall not be assigned THV or OCTHV vehicles. By default, personnel assigned a THV or OCTHV that experience a period of work restriction shall consider any previous THV or OCTHV assignment suspended for the duration of their work restriction. However, exceptions may apply in certain circumstances. Any continued assignment of a THV or OCTHV during these periods of restriction requires explicit written Fire Chief approval. Such written approval shall be signed by the person assigned the vehicle and placed in the Logistics Bureau vehicle files.
    - Personnel in a restricted work status or modified duty assignment may only operate a County vehicle if their specific work restrictions allow.
  - Must have at least an "standard" or "average" annual performance evaluation at time of assignment and ongoing throughout the assignment.
- Failure to adhere to established County and Departmental policies may result in revocation of an assigned vehicle.

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#### **GUIDELINES:**

- Personnel operating any Department vehicle are required to comply with Maryland Motor Vehicle Laws and appropriate County Policies and Procedures.
- Personnel operating a County Vehicle shall do so in accordance with established County and Department policies and procedures.
- Individuals shall not utilize their County Vehicle in the course of any secondary employment or business not related to Departmental business.
- Personnel shall not utilize their County Vehicle to visit any establishment that may bring discredit to the Department or County.

- Non-County employees are not routinely permitted to ride in an assigned vehicle. A request for
   an exception may be made to the Fire Chief, with subsequent approval by the CAO required.
   Refer to the Central Fleet policy for instructions on applying for this exception.
  - Off-duty personnel and approved passengers shall be appropriately attired so as not to bring discredit to the Department or County.
  - The County vehicle shall not be utilized to carry excessively heavy loads, or objects that protrude from the trunk, hatch, or windows, except as required in the performance of official duties.
  - If a County vehicle is taken out of service, the individual may utilize a Pool Vehicle as available.
     Use shall be approved by the on duty BOL manager and documented in the Vehicle Utilization Log.
  - Non-County employees are not permitted to operate a County owned vehicle, except in exigent circumstances and never with lights or siren. Notification to the Fire Chief shall occur as soon as possible.
  - Personnel shall not place bumper stickers, decals, banners, or placards on the County vehicle without prior written permission from the Fire Chief or as per written policy.
  - The work day begins when an employee with an assigned vehicle reaches his/her first Work Location or assignment as determined by his/her Bureau Chief. It does <u>not</u> automatically begin when he/she begins to operate a vehicle.
  - There may be times when it is critical to the Department mission for personnel not assigned a
    take home vehicle to do so (severe weather events). Permission must be granted by the Fire
    Chief. The CAO shall be notified in as soon is feasible.
  - An employee or volunteer that is assigned a take home vehicle that is a non-emergency vehicle or
    is unmarked may incur a tax liability as outlined by the Internal Revenue Service (IRS) as
    determined by the County. Vehicles may remain unmarked in support of the Department's
    mission.
  - Any individual assigned a County Vehicle who does not comply with the guidelines and
    procedures of the County or Department's Policy, fails to perform associated duties, or does not
    properly maintain their assigned vehicle may be removed from the program at the discretion of
    the Fire Chief.
  - Personnel who are off-duty shall only use their assigned vehicles within the borders of Howard County with the following exceptions:
    - Individuals may utilize their assigned vehicle to attend approved events located outside of the County.
    - No County vehicle may be driven outside of the state of Maryland without approval of the Fire Chief and written authorization by the CAO or designee prior to the start of travel.
      - Exceptions to this include dispatched responses to mutual aid emergency incidents, repairs required for fire apparatus, emergencies, and for pre-approved On-Call personnel. Notification shall be sent to the Fire Chief to be forwarded on to the CAO and Risk Management as soon as feasible, when appropriate.
    - o Individuals assigned a THV or OCTHV may commute to and from their residence.
    - For purposes of facilitating a quick response, individuals that are On-Call may utilize an assigned vehicle for personal reasons within a reasonable distance of the County or in proximity to their residence, but only occasionally and to a minimal extent (see below).
      - Fire personnel assigned County owned THV or OCTHV vehicles, while on scheduled Stand-By assignments, may use the County owned vehicle for personal De Minimis/occasional use. The De Minimis use of the vehicle must be within the general area of the employee's residence or in the County. Based on all facts and circumstances, a scheduled Standby employee must be able to quickly report upon notification and must have the assigned vehicle immediately available at all

times. Due to this circumstance, all personal De Minimis use while on Standby assignment will be considered "business use" for purposes of vehicle use reporting, excluded from wages, and not considered taxable. In the case of Department Standby personal mileage, the County considers De Minimis to mean insignificant. Howard County does reserve the right to challenge the personal use during these scheduled stand-by periods if the personal use appears excessive.

 Careful discretion must be used in all instances when using the vehicle for personal reasons while On-Call, and efforts shall be made to arrange temporary coverage of Standby duties as an alternative to using the County vehicle for personal uses that involve mileage or costs that are not insignificant.

#### **INDIVIDUAL RESPONSIBILITIES:**

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- Personnel operating County vehicles shall advise Howard Communications when they encounter disabled motorists or traffic hazards. They may stop and offer their assistance if the conditions or situation do not compromise their safety or that of others.
- Any public assistance contact that occurs because of County vehicle use (e.g. citizens requesting
  fire safety information, motorist assists, providing directions, etc.) may require that an event and
  incident be generated in CAD. If generated, the corresponding RMS report shall be completed by
  the employee within 36 hours.
- A Vehicle Utilization Mileage Log (Central Fleet Policy Appendix I) or equivalent shall be completed on an as trip basis.
  - The completed Vehicle Utilization Mileage Log shall be signed and turned into the BOL on the first work day of the new month using the method established by the Department.
  - o All vehicle use and mileage shall be documented in detail.
  - Mileage used to travel between worksites, mileage related to incident response, or mileage used for explicit business purposes shall be classified as business mileage (see the Employee Handbook).
  - Mileage to and from one's home and their daily worksite shall be considered personal mileage.
  - When responding to an incident, mileage to and from one's home to an incident scene shall be considered business mileage.
  - De Minimus personal use of a THV or OCTHV during periods of On-Call may be classified as business mileage, as described in Guidelines above, during periods where the operator is obligated to respond as indicated on a published Emergency Standby Program schedule and defined in the program description in GO 100.26: <u>Standby and Emergency Standby Programs</u>. This type of business use must be clearly delineated on the Vehicle Use Log, documented in its own row on the form with an appropriate comment added.
  - Supervisors, Standby Program Managers, and Emergency Standby Program Managers shall review the appropriateness of vehicle use with each monthly mileage form submission, and discuss with program personnel quarterly or as appropriate.
  - o All vehicle use shall remain compliant with County and Department policy.
  - Vehicle Use Logs with signatures shall be forwarded by BOL to Central Fleet prior to the 10th of the month, in cases that are required by County policy. Failure to do so could jeopardize THV or OCTHV assignment.
  - Each Vehicle Use log shall be saved electronically as a Department record using the method established by the Department.

- Personnel assigned a County vehicle are responsible for the maintenance of the vehicle as follows:
  - Maintain proper engine fluid levels and tire pressure.
  - o Maintain vehicle interior and exterior cleanliness.
  - Maintain the equipment assigned to the vehicle.
  - Request routine preventive maintenance when the vehicle is due through the Logistics
     Section Fleet Division HELP DESK.
  - o Request corrective repairs through the assigned Central Fleet Facility.
  - Each vehicle is assigned its own fuel card. This shall be used in conjunction with the employee's fuel card to access the fuel system.
    - Each vehicle operator is to review the CFVM and complete the Acknowledgement form.
    - The Department's Fleet Division Supervisor is responsible to ensure that all required approvals identified in the CFVM have been obtained prior to assigning a vehicle to an individual.
    - A vehicle inventory shall be completed on acceptance and return of the vehicle, noting any deficiencies in equipment.
    - Individuals are responsible for cleaning their vehicle off during inclement weather prior to movement of the vehicle.

#### **RESPONSE/PUBLIC SERVICE CRITERIA:**

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- During the operation of a County vehicle, whether on or off duty, the employee or volunteer shall monitor the Department's emergency dispatch radio channel.
- Emergency Response, use of lights and sirens by the driver of an emergency vehicle during
  response to an incident, shall be limited to situations where a risk-benefit evaluation clearly
  indicates the time saved, when compared to a non-emergent response, will likely impact the
  incident positively.
- Personnel are required to respond or report to calls or incidents that come to the attention of the
  individual by way of contact with citizens, observed incidents, or through monitoring of a serious
  call within proximity of the individual (e.g. personal injury motor vehicle collision, emergency
  medical incident, or fire). Any incident encountered should be turned over to appropriate
  agencies as soon as practical.

#### VEHICLE MARKING:

- Required vehicle markings shall not be altered and shall remain clearly visible.
  - The Fire Chief may submit requests for exception to this requirement to the Fleet Administrator, accompanied by sufficient justification.

#### **VEHICLE EQUIPMENT:**

- County Department vehicles may be equipped with the following listed equipment (\* denotes a requirement):
  - Flares and/or road cones\*
  - Two (2) ANSI approved safety vests\*
  - County accident report kit\*
  - Wheel chocks (if air brakes)\*
  - o 5lb. ABC portable fire extinguisher
  - Medical/trauma kit
  - Automated external defibrillator
  - Fire line tape
  - Map book(s)

- o Portable hand light
  - DOT ERG
  - Ice scraper & snow broom
  - Jumper cables
  - Mobile data terminal (MDT)
    - Z-Mac cards

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- Equipment shall be visually inspected monthly. Deficiencies shall be reported when identified.
- If the unit has a MDT assigned to it, the operator shall initiate a startup of the MDT prior to operating the vehicle.
- Personnel shall not attempt to manipulate or disable any of the AVL software and/or hardware.
- For all large vehicles and all vehicles equipped with air brakes:
  - Wheel chocks shall be carried and deployed when vehicle is parked and the operator is not in the driver's seat, regardless of location and whether the vehicle engine is running.
  - This includes, but is not limited to: emergency scenes, hospitals, repair facilities, grocery stores, and public education events. Wheel chocks shall not be required when the vehicle is backed in and parked inside of a fire station.
- The County CFVM shall be referred to for areas that are not specifically addressed in this General Order.

#### 285 REFERENCES

- General Order 100.26: Standby and Emergency Standby Programs
- Howard County Central Fleet Vehicle Manual
- Howard County Policy and Procedure 300.6A: Vehicle Use
- Howard County Policy and Procedures 300.6C: <u>Take-Home Vehicles</u>

#### 290 SUMMARY OF DOCUMENT CHANGES

- 291 2014-07-29:
  - New titles were added to the eligibility list and language added to better align with the CFVM, 7/2014, JWD/2564.
- 294 2018-11-30:
  - Added language for THVs and maximum distance from the County.
  - Added language that specifies how the Department assigns and authorizes THVs and OCTHVs.
    - Added language describing "De Minimus" personal use of a County vehicle.
    - Adjusted language regarding THVs and periods of restricted duty.
    - Added language regarding what is business use and what is personal use to improve accuracy of Vehicle Use Logs.

#### **FORMS/ATTACHMENTS**

• Attachment A: Vehicle Justification and Request Form.

304	APPROVED	
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310		Christine M. Uhlhorn, Fire EMS Chief
311		Office of the Fire Chief
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313	Author:	
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318		John D. Jerome, Deputy Chief
319		Office of the Fire Chief
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#### **Attachment A**

## **VEHCILE ASSIGNMENT REQUEST and JUSTIFICATION FORM**

A. Vehicle Information			
Is this a replacement vehicle?	YES	NO	
2. If this request for an individual or pool assignment?	INDIVIDUAL	POOL	
3. If individual, please indicate which type of use?	ASSIGNED		ADU
4. Where will the vehicle be parked when not in service?	7.00.0.12	1 0 0	
5. How many days a week will the vehicle typically be used?			
6. Estimated monthly mileage:	Business	Personal	
If you answer "yes" to any of the following questions, please prov			ction
7. Will this vehicle respond emergency?	YES	NO	
8. Will 4x4 towing capabilities be required?	YES	NO	
9. Will this vehicle be used to carry supplies/equipment?	YES	NO	
10. Will supplies & equipment be left in the vehicle overnight?	YES	NO	
11. Will there be passengers on a regular basis?	YES	NO	
B. Justification			
To whom would the proposed vehicle be assigned? What rol	a aviata ti-st · · · ·	a a vahists seets	10
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Please explain how the net effect of not having this vehicle was  3. Please explain what other transportation alternatives were co		ct the organization.	
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3. Please explain what other transportation alternatives were co  4. Please provide any additional comments or justification.  C. Bureau of Logistics Review and Recommendation  1. Is there an available vehicle within the fleet?		ct the organization.	
Please explain what other transportation alternatives were co      Please provide any additional comments or justification.	nsidered.		
3. Please explain what other transportation alternatives were co  4. Please provide any additional comments or justification.  C. Bureau of Logistics Review and Recommendation  1. Is there an available vehicle within the fleet?  2. Is a vehicle projected to become available as part of the Vehicle Replacement Program within 6 months?  3. Is the projected use above 10,000 miles annually?	nsidered.	NO	
3. Please explain what other transportation alternatives were co  4. Please provide any additional comments or justification.  C. Bureau of Logistics Review and Recommendation  1. Is there an available vehicle within the fleet?  2. Is a vehicle projected to become available as part of the	nsidered.  YES YES	NO NO	
3. Please explain what other transportation alternatives were co  4. Please provide any additional comments or justification.  C. Bureau of Logistics Review and Recommendation  1. Is there an available vehicle within the fleet?  2. Is a vehicle projected to become available as part of the Vehicle Replacement Program within 6 months?  3. Is the projected use above 10,000 miles annually?  4. Are there other vehicles within the requesting section,	yes yes	NO NO NO	

6. Comment(s) based on the supporting documentation:					
Assistant Chief, Bureau of Logistics (or Designee)	Date				

Assignment of a vehicle by the Fire Chief shall occur by General Order or separate memo.